



The Friends of Parkwood Surgery

Welcome to the Friends of Parkwood Surgery!

The Friends of Parkwood Surgery (FPS) is a Patient Participation Group: we are patients of Parkwood Drive Surgery who volunteer our time to share your views with the Practice, with the aim of improving the services provided to you. Please take a moment to read this leaflet and consider joining The Friends.

Our Vision

- ➔ To represent and be representative of all patients at Parkwood Surgery
- ➔ To enable improvements that benefit both Patients and the Practice
- ➔ To support the Practice in meeting patient needs and make the best use of its funding and resources.



What The Friends Do

The Friends Committee meets regularly with the Practice to discuss feedback from patients, and enable new approaches; we provide assistance with Practice initiatives; we raise funds to enable improvements; and we decide on and plan our events. Through positive engagement we aim to support the Practice in achieving its aim of embracing health in the community, providing services in a familiar, welcoming and relaxed environment and improving the health of patients.

FPS Committee Members



Jacquie Humphries
Chair



Lloanne Lees
Secretary



Michael Ross
Treasurer

The Committee meets throughout the year to engage with the Practice. Patients are invited to attend the Annual General Meeting to meet the Committee Members and hear about our initiatives.





The Friends of Parkwood Surgery

How have The Friends helped?

FPS provides the opportunity for patients to share their experiences and views, and suggest how services at Parkwood Surgery might be improved. Your input enables the Practice to tailor its services to better meet your needs, and make more effective use of its resources and budget.

The Friends help with practical support, such as volunteering time to inform patients about available services, assistance with patient surveys, and raising funds for practical improvements such as new seating, electronic doors and purchasing medical equipment.

The Friends also encourage patients to learn about their conditions, which can help when discussing issues with your doctor and in making choices that may help manage symptoms or avoid complications. FPS supports you through the provision of health talks by experts and through enabling the sharing of experiences with fellow patients.



How can you help?

Join The Friends of Parkwood Surgery - support us in supporting you.

Become a Friend of Parkwood Surgery

- You will receive our newsletter providing Practice and FPS updates
- your donations fund our improvements and initiatives
- you can attend Member Only events – watch out for our events diary!
- And you can contribute your views and ideas for improvements

Become a Close Friend

Close friends are those willing to help organise or manage a specific event or contribute to initiatives: this could be in person or by email

Committee Friend

Committee Friends run the FPS Group. They represent patient views to the Practice during monthly meetings, work with the Practice on initiatives, decide on and organise events and manage fund raising





The Friends of Parkwood Surgery

How you can get involved

1. Become a Friend of Parkwood Surgery

To join simply complete our membership form – a suggested £2 donation per family per year is voluntary but helps FPS put on our events and activities. You can join either

- a) By meeting us at the annual 'flu clinics; or
 - b) complete the form available on the FPS pages of the Parkwood Surgery website.
- Submit with your donations for FPS at Parkwood Reception.

2. Send us your views and suggestions

Contact The Friends (see below) with your experiences, views and suggestions for events, fund raising or improvements

3. Attend FPS Events

Come to one of our talks, coffee mornings, or fund raising events. See what we do, meet like-minded people, share experiences and your views

4. Become a Close Friend - Volunteer your Time

Volunteer to organise or support an event, spread the word about FPS, write an article for our newsletter or help with Practice initiatives

We look forward to hearing from you!



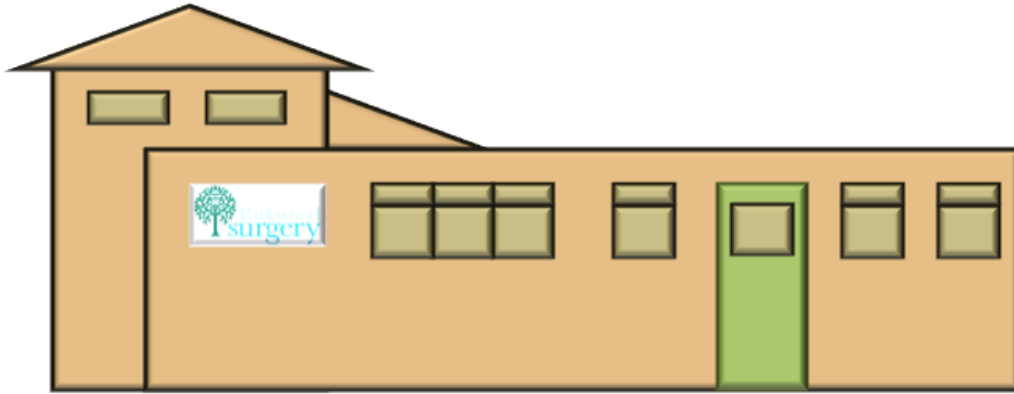
How to Contact The Friends of Parkwood

- Speak to us in person at one of our events
- Follow us on Twitter **@ParkwoodFriends** or Facebook **@FriendsofParkwoodSurgery**
- Call the Practice Manager Colin Neal on the surgery number 01442 250117
- Email us at friendsofparkwooddrive@googlemail.com

Thank you.



The Friends of Parkwood Surgery



Parkwood Surgery Contact Details and Opening Times

Parkwood Surgery: Parkwood Drive, Hemel Hempstead, HP1 2LD

Tel: 01442 250117

Fax: 01442 256185

Prescriptions: parkwood.prescriptions@nhs.net

Website: <http://www.parkwoodsurgery.nhs.uk>

Standard Surgery opening hours: 8:30am – 6:30pm, Monday to Friday

Consultation Hours:-

Monday	8.30am – noon	3.30pm – 8pm
Tuesday	7.00am – noon	3.30pm – 6pm
Wednesday	7.00am – noon	3.30pm – 6pm
Thursday	8.30am – noon	3.30pm – 6pm
Friday	8.30am – noon	1.30pm – 6pm
Alternate Saturdays	9.00am – 12.15pm (pre-booked appointments only)	

Boxmoor Surgery

105a St Johns Road, HP1 1QG

Tel: 01442 253133

08.30am – noon, Monday – Friday

Gadebridge Surgery

300 Galley Hill, HP1 3LE

Tel: 01442 262514

8.30am – noon, Monday - Friday

Out of Hours service – Tel: 111